

| Section A. | <ul> <li>ADEQUACY OF EXISTING BUILDING AND FACILITY</li></ul>  |
|------------|--|
| Section B. | Project Scoping Summarypage 4  |
| Section C. | COMMUNITY OUTREACH SUMMARYpage 5 o Summary of Survey Results   |
| Section D. | SUMMARY OF FINDINGS AND RECOMMENDATIONpage 7 o Master Plan Implementation and Phasing Recommendations o Parking Considerations |
| Ехнівіт А  | Community Outreach Meetings Presentationpage 10  |
| Ехнівіт В  | COMMUNITY OUTREACH (PUBLIC INPUT) SURVEYS  O Graphical Summary of Community Survey Findings                                    |
| EVIUDIT C  | COMMUNITY OUTDEACH COMMENT CARDS   |



## A. ADEQUACY OF EXISTING BUILDING AND FACILITY

### PROJECT HISTORY AND BACKGROUND

The existing Pinecrest Community Center Building and facility is approximately 5½ years old and has enjoyed continuous use since its inauguration. The facility is frequently and well used by residents and generally receives high approval ratings for both the operation of the facility and programs offered as well as the condition and maintenance of the building and grounds. However, during the planning and design development of the facility, budget constraints required compromises with regards to the facility's size, programming and amenities. Consequently, the foregoing of an initial comprehensive master plan has resulted in a facility which is now believed outgrown and considered too small for current and desired programming needs.

This master plan will assess and make recommendations regarding the adequacy of the existing facility to house and achieve the Village's programming goals and identify practical options for the expansion of the existing facility if deemed necessary. To gauge the need for expansion, this master plan will poll residents' expectations with regards to programming and operational aspects of the Community Center. However, operational and programming considerations (i.e., sufficiency of programs offered, implementation of additional programs, instructors, scheduling and hours of operation, management, maintenance, etc.) are expected to be regularly evaluated by the Village Administration and the facility's management. Programming considerations will not be specifically addressed in this master plan beyond their space requirements and the facility's ability to physically accommodate the required uses and programs.

In addition to achieving a facility of adequate size to physically house the Community Center's intended programs, the following General Needs and Objectives have also been identified together with Village Staff:

- Improve energy efficiency of existing facility
- Improve ease of maintenance
- Increase Storage throughout the facility
- Provide more usable, inviting and shaded exterior environments

### PRELIMINARY RECOMMENDATIONS FOR PHYSICAL PLANT IMPROVEMENTS

### General

Consider adding ceilings to double-height spaces where the high ceiling volume is not required/desired; i.e., multi-purpose rooms. This would reduce the volume of space to be air-conditioned (increase energy efficiency) and improve accessibility for maintenance; ladders and/or lifts will no longer be required to replace light bulbs, clean/dust exposed structures/joists/ducts, etc.

Consider capturing double-height corridor area to create storage mezzanine level accessed from the existing stairs and storage room.

Enhance landscaping at Community Center and Library entrance to "soften" the expanses of pavement and glare resulting from the light-colored concrete hardscape.

Improve soundproofing and acoustics of existing building and rooms.





Provide additional buffering around athletic field(s) to diminish noise and balls from fields from infringing on neighboring residential properties.

### HVAC

The existing HVAC system is approximately eight (8) years old and in fair working condition (considered to be prematurely nearing the end of its useful life expectancy) but has no extra capacity to supply any proposed building expansion. It is an air-cooled, packaged rooftop DX (direct-expansion unitary) system with 50 tons (15,000 CFM) of capacity. The aging unit produces high noise levels to the exterior of the building as well as noticeable noise and vibration within the building. The roof-mounted unit is exposed and not visually or acoustically screened to neighboring properties.

This design and type of unit is commonly selected for facilities of this size because they provide a lower installed cost when compared to other systems (i.e., a chilled-water system) and allow greater flexibility with regards to space-requirements and mounting options.

If an addition to the existing building is proposed, more A/C load will be added to the present system and it will need to be modified by either adding another DX unit to supplement the present system or, preferably, replacing the existing DX package unit with a new unit sized for the load of the expanded facility and demand. Consideration should also be given to screening the new roof-mounted unit(s) with sound attenuating (baffled) barriers.

### Lighting/Electrical

Replace existing lighting with more energy-efficient fixture types or replace bulbs in existing fixtures to LED or compact fluorescent bulbs.

## B. PROJECT SCOPING SUMMARY

The existing building is generally considered too small to accommodate all of the desired uses and programs. An expansion of the existing building and/or a new detached building appears to be necessary if new uses and/or increased programming are to be accommodated.

Future Community Outreach meetings will present practical expansion Options and potential uses/programs for residents' consideration. These shall include an addition to the existing building and a new detached structure connected to the existing building.

Any proposed new structure or building addition should not encroach into the Village Green (open lawn) space. This space is needed for overflow parking and is routinely used to park as many as 100 vehicles.

The empty site area to the North of the existing building is available for expansion and is considered the most viable and desirable for an attached addition or, alternately, to create outdoor uses (seating, children's play area, etc.). Any expansion in this area should not encroach into or affect the existing service road used by the Community Center and Pinecrest Gardens site.

Any outdoor programming which presents a potential source of noise to neighboring properties is not considered viable.





Desired Programs and/or Uses Village Staff consider either lacking or existing and requiring greater emphasis:

- 1. Centralized and controlled entrance to the entire/expanded Community Center.
- 2. **Indoor Concession/Vending Area** and gathering space; not be considered a food-services "Café" or confused with a restaurant-type venue.
- 3. Larger Movement Room
- 4. Dedicated Senior Area/Resource Center
- 5. Consolidated and **expanded Fitness Room**
- 6. Shaded outdoor children's play area
- 7. Shaded **outdoor seating areas**; spectator seating (i.e., bleachers/benches) and a gathering space with a grouping of tables and/or gazebo.

Programs and/or Uses **not** considered lacking or desired by Village Staff:

1. Youth (Teen) Activities Area/Center. The Center was originally programmed to provide this use and it resulted in underutilized building area; later converted into additional Fitness Room area.

Other Uses/improvements which may be presented for the Community's input and consideration:

- 1. Children's Indoor Playground/Toddler Room
- 2. Education and Special Needs
- 3. Additional Locker Room and Showering Facilities
- 4. Indoor Sport Gym (basketball, volleyball, etc.)
- 5. Improvements to Site Furnishings

Sampling of Village Staff Comments and Observations:

- 1. Village has outgrown the facility
- 2. Fitness Gym is small for number of users
- 3. Need more meeting room and classroom space
- 4. Would like a Pilates Studio
- 5. Facility has lost (converted to different use) the Babysitting room
- 6. Facility has lost (converted to different use) the Teen Room
- 7. Rooms/facility should be programmed as multi-purpose
- 8. Summer Camp currently displaces all other Users
- 9. Facility should compete with YMCA for local residents
- 10. Phased growth Master Plan as an option?
- 11. Will increased program create greater parking shortage?

## C. COMMUNITY OUTREACH SUMMARY

The Community and other interested stakeholders were invited to participate in a total of three (3) public outreach meetings conducted on differing days and times to allow residents maximum opportunity and convenience in providing input and commentary.

Meetings were held on:

- Monday, October 28, 2013 at 10:00 am; attended by 39 residents or stakeholders
- Monday, October 28, 2013, at 7:00 pm; attended by 11 residents or stakeholders
- Saturday, November 2, 2013 at 2:00 pm; attended by 8 residents or stakeholders





At these meetings, Project Scoping findings were presented along with conceptual and preliminary practical options for the expansion of the facility, if ultimately deemed necessary; see attached "Exhibit A" for Community Outreach Meeting presentation.

The preliminary options for expansion were drafted and presented considering:

- physical constraints of the site
- need for ongoing and continued use of the facility
- financial feasibility and implications
- compatibility, bearing on and regard to the existing building's structure and design
- effects on neighboring properties and surrounding uses/facilities

All proposed options for expansion were prefaced and presented with the understanding that no programming options had been defined or determined at the time. Although preliminary expectations could be formed from earlier Project Scoping efforts and Village Staff comments, the need for expansion and the uses/Programs to be provided in the final master plan and facility would not be defined until after the input of the Community was received, tallied and considered.

The three Community meetings provided residents an open forum to verbally present their questions, comments and/or concerns. Residents were also encouraged to complete a Needs Assessment Survey and/or comment cards provided by the Village and the Master Planning team at these meetings. The Needs Assessment Survey was also: mailed to residents within a 500 foot radius of the Community Center; made available for residents to complete on-line between October 15, 2013 and November 15, 2013; and made available to residents at Village Hall and other Village facilities.

A total of 122 completed surveys were received from the following sources:

- 47 completed on-line
- 62 completed in writing
- 13 completed in writing by Youth Advisory Council

These surveys are annexed to this report as "Exhibit B."

In addition, ten (10) comment cards were completed by residents attending the Public Outreach meetings. These comment cards are appended to this report as "Exhibit C."

## **SUMMARY OF SURVEY RESULTS:**

Most (67%) residents responding to the survey are frequent users of the Community Center; 62% used the Community Center at least once a week within the last year.

The Fitness Center is the area residents have most (57%) used during the past year.

The majority of the Facility's users are very pleased (rate their level of satisfaction as excellent) with the various components/areas of the Community Center.

The majority of the Facility's users are very pleased (rate their level of satisfaction as excellent) with the various operational aspects of the Community Center.

Most (52%) residents responding to the survey receive information regarding programs and services at the Community Center from Recreation Brochures.





The top three (3) **areas residents feel could have increased emphasis** at the Community Center are:

- 1. Health, Wellness & Fitness (61%)
- 2. Special Interest Classes (38%)
- 3. Lectures (23%)

The top three (3) features residents feel are most needed at the Community Center are:

- 1. Expanded cardio/fitness equipment area (47%)
- 2. Indoor sports Gym (35%)
- 3. Shaded outdoor children's play area (28%)

In addition to the above noted predominant uses and improvements, the following subordinate comments and programming recommendations were garnered from residents' comments and completed surveys and are readily implementable in the proposed master plan if desired by the Village:

- 1. Additional outdoor fitness activities
- 2. Sauna and/or steam room
- 3. Teaching kitchen in one of the multi-purpose rooms
- 4. "Teen Lounge" for gathering and social activities
- 5. "Zen" studio for Pilates and mind-body instruction
- 6. Properly equipped ballet instruction studio; ballet barres, mirrors, dance floor, etc.

Lastly, other comments and/or programming recommendations received residents which either did not have widespread/extensive support or were deemed to be spatially or operationally impracticable included:

- 1. Aquatic Center/uses; swimming/fitness/lap pool, indoor swimming pool
- 2. Outdoor basketball courts in lieu of indoor gymnasium
- 3. Absolute opposition to any expansion plan

## D. SUMMARY OF FINDINGS AND RECOMMENDATIONS

The existing facility should be expanded to properly and efficiently accommodate existing programming. Specifically, the Fitness Center should be both enlarged and consolidated into one congruent space. As evidenced in the Community survey responses, this is both the highest used area as well as the area residents most want to see improved. In addition, this is an income-generating program that helps fund other Community Center programs offered to residents without charge; the fostering of the Fitness Center not only responds to the requests of its users, but also makes other programs financially viable and sustainable. To compete with other facilities, the Community Center master plan should also seek to improve the other active-use areas which complement the Fitness Center; i.e., Spinning Studio, Movement Room, and ancillary support spaces such as locker rooms, showers, restrooms, etc. At this time, the upgrading of major building systems (i.e., mechanical, electrical) should also be undertaken.





Together with the Fitness Center expansion, site and exterior facility improvements should begin to be implemented. These would include:

- Shaded outdoor seating and gathering areas
- Shaded outdoor play area
- Shaded spectator seating for the athletic field
- Landscape enhancements
- Hardscape and site furnishing enhancements

Aside from the Fitness Center improvements, several of the other goals identified by staff and the Community survey results can be achieved within the limits of the existing Community Center building with moderate alterations to the facility and by repurposing existing areas/rooms. These alterations would be practical and less disruptive to the facility if undertaken after an initial expansion phase has provided additional areas for the temporary relocation of affected areas/programs. Goals and programs which could be attained within the existing facility by repurposing existing areas include:

- Centralized and controlled entrance
- Concessions vending area and indoor social gathering space
- Indoor children's play room
- Senior (Plus) Center or additional multi-purpose meeting room
- Improvements to technology, security and a/v systems

The most ambitious and likely costliest component of the master plan involves the addition of a detached building to the west of the existing Community Center Building which would be connected to the main lobby and new concessions vending area by a new corridor or connecting passage. The master plan Options will allow sufficient site area and space to accommodate a ±10,000 SF indoor sports gymnasium or, alternately, a large (±4,500 SF) multi-purpose building which can be divided and configured into multiple meeting rooms using a system of folding partitions. In either case, the new proposed structure would be lower in height than the existing Community Center and Library Building structures. The new building should be designed in the same vernacular and character of the existing facility and harmonize with the surrounds both in scale and aesthetics.

The resulting master plan will allow implementation in protracted phases (over several years) as funding becomes available and the demand for additional space and programming grows. The plan will be dynamic, adaptable and able to respond to future programming requirements as the Community's needs evolve or change.

### MASTER PLAN IMPLEMENTATION AND PHASING RECOMMENDATIONS

- Phase 1: Site and exterior facility improvements; ±7,000 SF attached addition to the north of the existing building; infrastructure and systems upgrades.
- Phase 2: Interior remodeling and repurposing of existing areas/rooms.
- Phase 3 Addition of a new detached  $\pm 10,000$  SF gym building or  $\pm 4,500$  SF
  - multi-purpose meeting room building to the west of the Community Center.





### **PARKING CONSIDERATIONS**

The existing asphalt surface parking area to the east of the Community Center Building can currently accommodate 300 vehicles and is shared by the Community Center, Public Library and Pinecrest Gardens facilities. Additional overflow parking is presently provided for special events in the sodded field area behind the Community Center (adjacent to the soccer field) and can accommodate approximately 100 additional vehicles; for a total capacity of roughly 400 vehicles.

All expansion and improvement Options evaluated by this master plan preserves all existing parking areas, including the overflow parking area in the sodded field.

Phases 1 and 2, although increasing the size of the existing facility, are not expected to result in significant increases in the number users/members of the facility; i.e., generate noticeably more vehicle trips than the current facility already does. These initial phases will merely provide the lacking and necessary space for existing Community Center programs used by members/residents.

The expectation is that with watchful management and scheduling of programs, special events and athletic field use/activities, the existing available parking can effectively serve an enlarged Community Center Building. Coordination with the adjacent facilities' programming to avoid scheduling high-volume/traffic events concurrently will be essential. Considering the nature and uses of the adjacent facilities, it can be reasoned that the facilities have different schedules (i.e., days and hours) of peak demand/use and should not necessarily compete for available parking. The demand for shared parking and peak hours of operation will need to be continuously monitored as new uses and programs are introduced; namely the planned Pinecrest Gardens restaurant concession. The proposed expansion of the Community Center should not by its very nature considered an exacerbating factor to existing parking allotments.

By limiting, managing and coordinating schedules and events, existing and/or possible future unmet parking needs can be mitigated using the available shared parking areas. Also, potential improvements to the existing asphalt parking area to increase available parking capacity should be considered and reviewed with a traffic engineering consultant. These may include:

- Restriping of existing parking areas to yield greater number of spaces
- Replace angled parking with more efficient (90°) layout
- Redesign vehicular circulation drives and traffic flow patterns; minimize/eliminate inefficient one-way drive aisles
- Review ingress and egress into parking area(s) from thoroughfares. Consider consolidating and/or redirecting curb-cuts to avoid vehicular encroachment into bordering residential roads and neighborhoods.





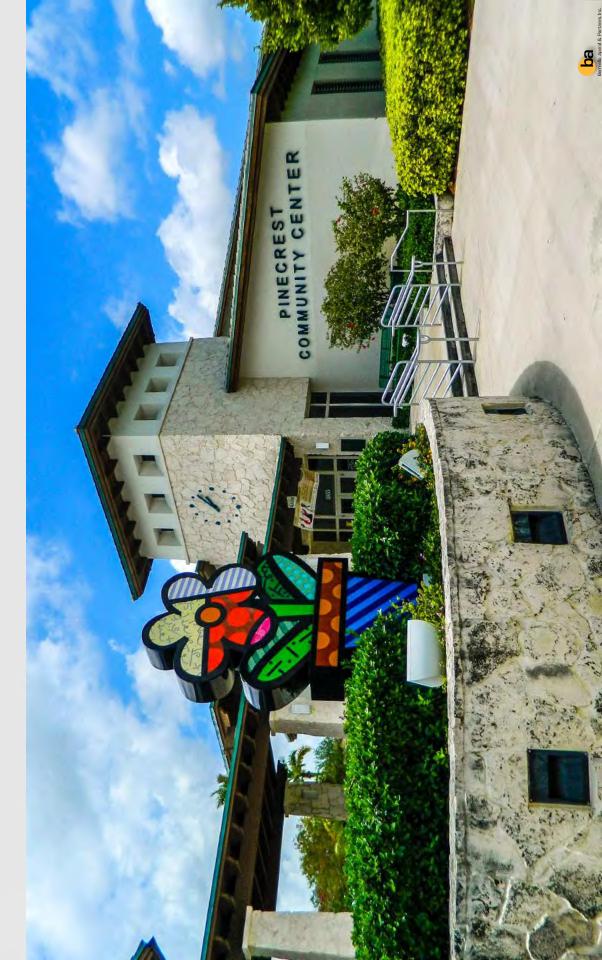
**COMMUNITY OUTREACH MEETING PRESENTATION** 





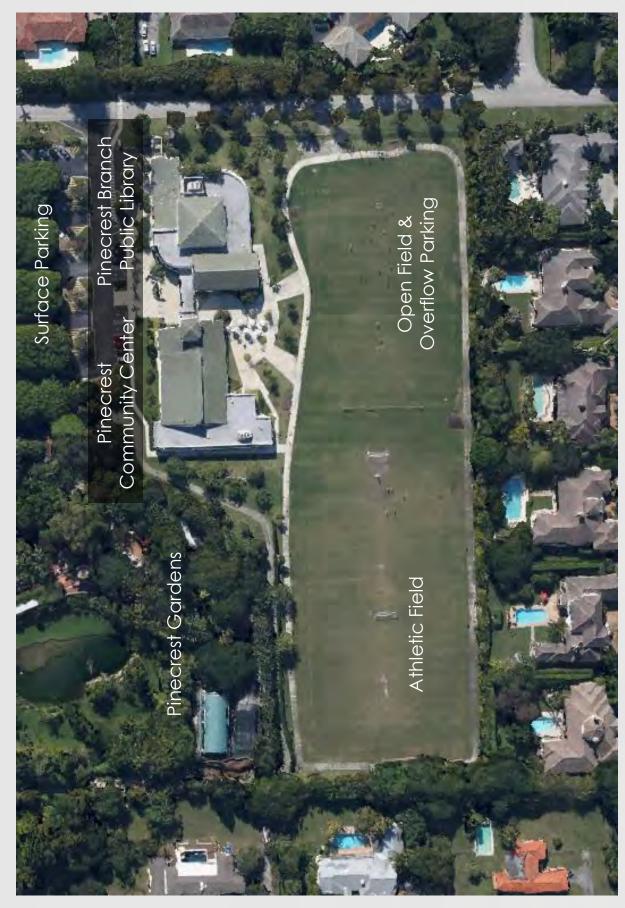
# VILLAGE OF PINECREST

# COMMUNITY CENTER MASTER PLAN OCTOBER 2013 COMMUNITY MEETINGS



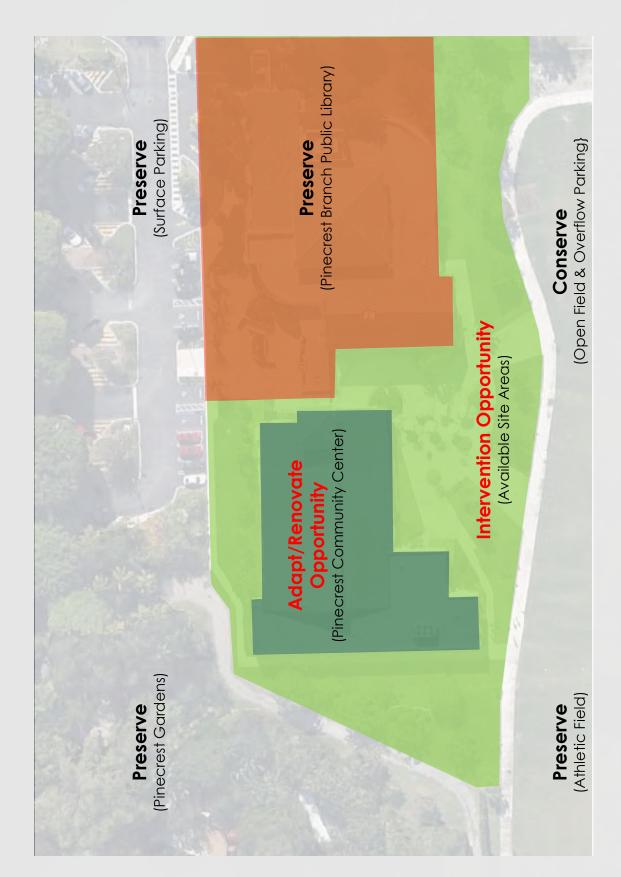


# **Existing Conditions**



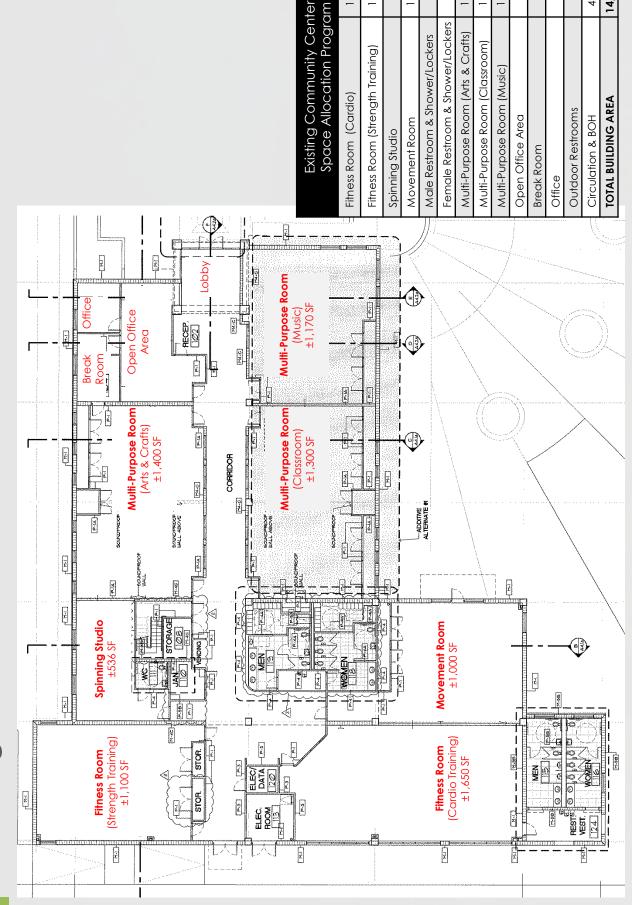


# Susceptibility to Change





# **Existing Floor Plan**



536 SF

1,650 SF 1,100 SF 306 SF 317 SF

1,400 SF 1,300 SF 1,170 SF

1,000 SF

468 SF 180 SF 132 SF 560 SF



4,512 SF 14,631 SF

# 2010/2013 User Surveys

|   | April 2013<br>Municipal Services<br>Survey                           | April 2010<br>Municipal Services<br>Survey                            | February 2010<br>Operations Audit<br>Focus Groups |
|---|--|---|---|
| Plus (Senior) Area / Resource Center  | <ul><li>33.8% yes</li><li>61.5% no</li><li>4.7% no opinion</li></ul> | option not offered in<br>Survey                                       | option not offered in<br>Audit                    |
| Interior Play Area / Toddler Room   | <ul><li>33.2% yes</li><li>62.8% no</li><li>4.0% no opinion</li></ul> | option not offered in<br>Survey                                       | option not offered in<br>Audit                    |
| Indoor Multi-use Sports Gymnasium Basketball, Volleyball, Summer/Winter Camp, Indoor Programming (music & other performances, assemblies, movie nights, etc.) | <ul><li>29.8% yes</li><li>66.2% no</li><li>4.0% no opinion</li></ul> | <ul><li>18.38% yes</li><li>78.5% no</li><li>3.2% no opinion</li></ul> | Suggested by:  Seniors  Youth Advisory Council    |
| Youth (Teen) Activities Area/Center   | option not offered in<br>Survey                                      | option not offered in<br>Survey                                       | Suggested by:  Youth Advisory Council             |
| Indoor Concession / Vending Area<br>(social gathering space)  | option not offered in<br>Survey                                      | option not offered in<br>Survey                                       | Suggested by:  Teens Youth Advisory Council       |

## **Potential**

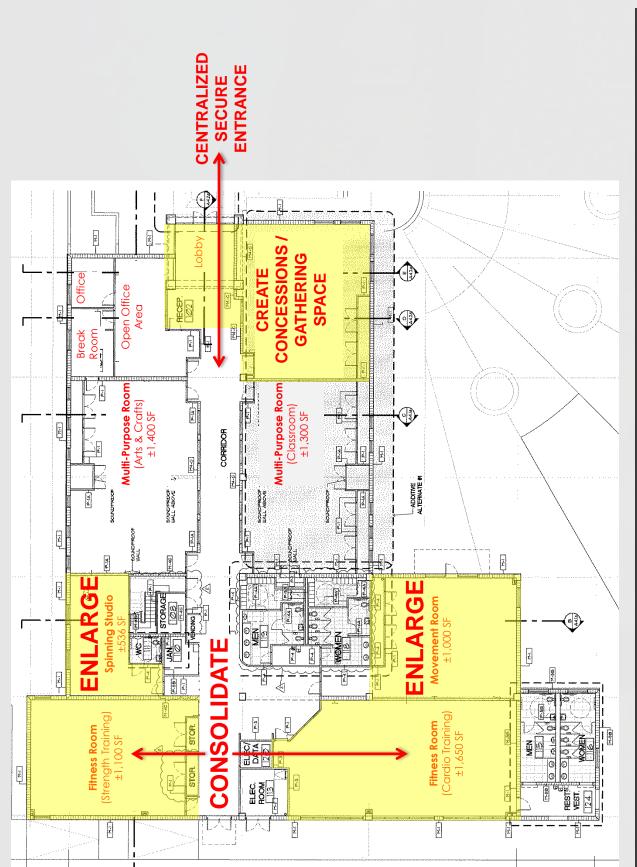
# > Increase Size Capacity

- Fitness Room
- Spinning
- Movement Room
- Meeting/Classroom Space
- Storage

# > Flexibility In Multi-Purpose

- > Single, Centralized Entrance
- > Remote Viewing of Live, Streamed Video

# **Existing Floor Plan**





## Other

- > Phasing
- > Shading Outdoor Spaces
- > Additional Restrooms
- > Parking & Traffic
- > Enhance Energy Efficiency & Maintenance

## Option A



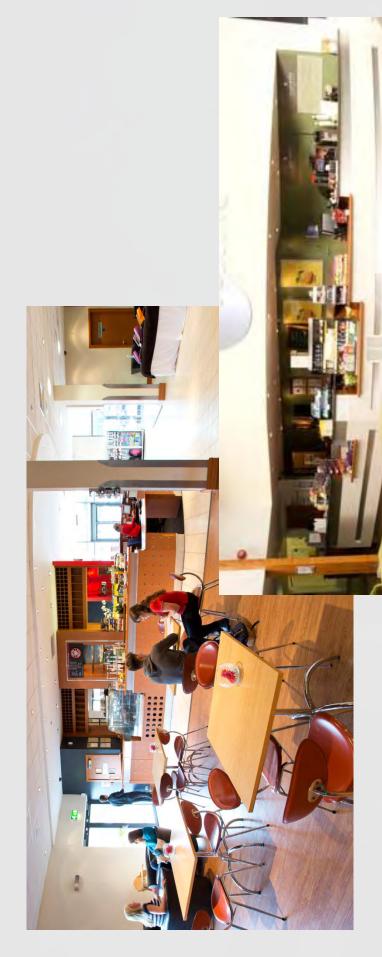


## Option A



|               | Expansion Option "A"<br>Potential Space Allocation Program | gram             |                  |
|---------------|--|------------------|------------------|
|               |  | Existing<br>Area | Proposed<br>Area |
|               | Fitness Room (Cardio)                                      | 1,650 SF         | 13 0 7 0 0       |
|               | Fitness Room (Strength Training)                           | 1,100 SF         | 3,606.5          |
|               | Spinning Studio  | 536 SF           | 670 SF           |
| Ş             | Movement Room  | 1,000 SF         | 2,221 SF         |
| swc           | Male Restroom & Shower/Lockers                             | 306 SF           | 306 SF           |
| odko          | Female Restroom & Shower/Lockers                           | 317 SF           | 317 SF           |
| Pro           | Arts & Crafts Room   | 1,400 SF         | 1,400 SF         |
| виi           | Multi-Purpose Room (Classroom)                             | 1,300 SF         | 1,300 SF         |
| tsix <u>:</u> | Multi-Purpose (Music) Room                                 | 1,170 SF         | 1,490 SF         |
| 3             | Open Office Area   | 468 SF           | 468 SF           |
|               | Break Room   | 180 SF           | 180 SF           |
|               | Office   | 132 SF           | 132 SF           |
|               | Outdoor Restrooms  | 560 SF           | 560 SF           |
|               |  |                  |                  |
| S             | Additional Multi-Purpose Room                              |                  | 0 SF             |
|               | Plus (Senior) Center                                       |                  | 1,237 SF         |
|               | Indoor Concessions Vending                                 |                  | 1,260 SF         |
| itne<br>Pro   | Indoor Sports Gymnasium                                    |                  | 0 SF             |
|               | Indoor Playground / Toddler Room                           |                  | 536 SF           |
|               | Additional Male & Female Restrooms                         |                  | 828 SF           |
| /             | Additional Storage   |                  | 185 SF           |
|               | Circulation and BOH  | 4,512 SF         | 4,520 SF         |
|               | TOTAL BUILDING AREA  | 14,631 SF        | 21,478 SF        |
|               |  |                  |                  |

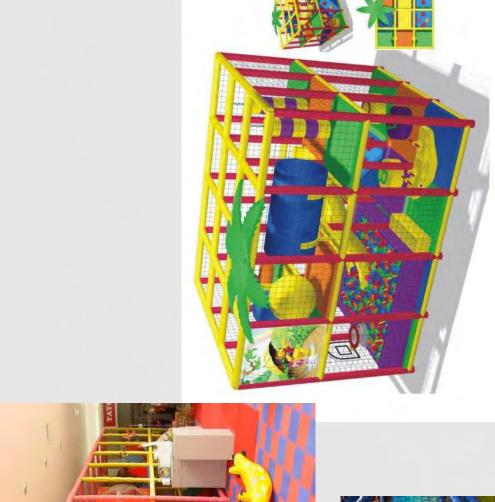




201

# VILLAGE OF PINECREST • COMMUNITY CENTER MASTER PLAN • OCTOBER 2013 COMMUNITY MEETINGS

## Indoor Playground







Larger & Consolidated Fitness Room

## Fitness Center



Larger Movement Room







## Option B



|            | Expansion Option "B"<br>Potential Space Allocation Program | ogram            |                  |
|------------|--|------------------|------------------|
|            |  | Existing<br>Area | Proposed<br>Area |
|            | Fitness Room (Cardio)                                      | 1,650 SF         | 3 070 6          |
|            | Fitness Room (Strength Training)                           | 1,100 SF         | 3,000 35         |
|            | Spinning Studio  | 536 SF           | 670 SF           |
| S          | Movement Room  | 1,000 SF         | 2,221 SF         |
| swc        | Male Restroom & Shower/Lockers                             | 306 SF           | 306 SF           |
| odka       | Female Restroom & Shower/Lockers                           | 317 SF           | 317 SF           |
| ) Pro      | Arts & Crafts Room   | 1,400 SF         | 1,400 SF         |
| 6uị        | Multi-Purpose Room (Classroom)                             | 1,300 SF         | 1,300 SF         |
| tsixΞ      | Multi-Purpose (Music) Room                                 | 1,170 SF         | 1,490 SF         |
| }          | Open Office Area   | 468 SF           | 468 SF           |
|            | Break Room   | 180 SF           | 180 SF           |
|            | Office   | 132 SF           | 132 SF           |
|            | Outdoor Restrooms  | 560 SF           | 560 SF           |
|            |  |                  |                  |
| S          | Additional Multi-Purpose Room                              |                  | 4,030 SF         |
|            | Plus (Senior) Center                                       |                  | 1,237 SF         |
|            | Indoor Concessions Vending                                 |                  | 1,260 SF         |
| tne<br>Pro | Indoor Sports Gymnasium                                    |                  | 0 SF             |
|            | Indoor Playground / Toddler Room                           |                  | 536 SF           |
| l<br>obA   | Additional Male & Female Restrooms                         |                  | 828 SF           |
| /          | Additional Storage   |                  | 1,137 SF         |
|            | Circulation and BOH  | 4,512 SF         | 4,127 SF         |
|            | TOTAL BUILDING AREA  | 14,631 SF        | 26,067 SF        |



NEW CONSTRUCTION





## Option C





## Option C



|                         | Expansion Option "C"<br>Potential Space Allocation Program | gram             |                  |
|-------------------------|--|------------------|------------------|
|                         |  | Existing<br>Area | Proposed<br>Area |
|                         | Fitness Room (Cardio)                                      | 1,650 SF         | 23 070 6         |
|                         | Fitness Room (Strength Training)                           | 1,100 SF         | 3,000 2          |
|                         | Spinning Studio  | 536 SF           | 670 SF           |
| S                       | Movement Room  | 1,000 SF         | 2,221 SF         |
| swc                     | Male Restroom & Shower/Lockers                             | 306 SF           | 306 SF           |
| odko                    | Female Restroom & Shower/Lockers                           | 317 SF           | 317 SF           |
| Pro                     | Arts & Crafts Room   | 1,400 SF         | 1,400 SF         |
| 6uị                     | Multi-Purpose Room (Classroom)                             | 1,300 SF         | 1,300 SF         |
| tsix∃                   | Multi-Purpose (Music) Room                                 | 1,170 SF         | 1,490 SF         |
| 3                       | Open Office Area   | 468 SF           | 468 SF           |
|                         | Break Room   | 180 SF           | 180 SF           |
|                         | Office   | 132 SF           | 132 SF           |
|                         | Outdoor Restrooms  | 560 SF           | 560 SF           |
|                         |  |                  |                  |
| S                       | Additional Multi-Purpose Room                              |                  | 0 SF             |
|                         | Plus (Senior) Center                                       |                  | 1,237 SF         |
|                         | Indoor Concessions Vending                                 |                  | 1,260 SF         |
|                         | Indoor Sports Gymnasium                                    |                  | 9,132 SF         |
| oto <sup>c</sup><br>bəl | Indoor Playground / Toddler Room                           |                  | 536 SF           |
|                         | Additional Male & Female Restrooms                         |                  | 634 SF           |
| ′                       | Additional Storage   |                  | 286 SF           |
|                         | Circulation and BOH  | 4,512 SF         | 5,473 SF         |
|                         | TOTAL BUILDING AREA  | 14,631 SF        | 31,470 SF        |







Volleyball

Group Activities (Summer/Winter Camp)



Live Performances



# Comparative Analysis

| ardio)         1,650 SF         3,868 SF         3,868 SF           ength Training)         1,100 SF         6,70 SF         6,70 SF           1,000 SF         2,221 SF         6,70 SF         6,70 SF           1,000 SF         2,221 SF         2,221 SF         306 SF           1,000 SF         3,06 SF         306 SF         306 SF           1,000 SF         1,400 SF         1,400 SF         1,400 SF           1,000 SF         1,300 SF         1,400 SF         1,400 SF           1,000 SF         1,400 SF         1,400 SF         1,400 SF           1,170 SF         1,490 SF         1,408 SF         1,80 SF           1,170 SF         1,80 SF         1,80 SF         1,80 SF           1,132 SF         1,80 SF         1,80 SF         1,237 SF           1,170 SF         1,237 SF         1,237 SF         1,237 SF           1,170 SF         1,240 SF         1,240 SF         1,240 SF           1,170 SF         1,240 SF         1,137 SF         1,137 SF           1,137 SF         1,137 SF         2,402 SF         4,520 SF         4,520 SF         2,605 SF           2,177 SF         2,1478 SF         2,1478 SF         2,1478 SF         2,1478 SF <th></th> <th></th> <th>Existing Area</th> <th>Expansion<br/>Option "A"</th> <th>Expansion<br/>Option "B"</th> <th>Expansion<br/>Option "C"</th>  |       |   | Existing Area        | Expansion<br>Option "A" | Expansion<br>Option "B" | Expansion<br>Option "C" |
|--|-------|---|----------------------|-------------------------|-------------------------|-------------------------|
| Spinning Studio   536 SF   670 SF   670 SF   |       | Fitness Room (Cardio)<br>Fitness Room (Strength Training) | 1,650 SF<br>1,100 SF | 3,868 SF                | 3,868 SF                | 3,868 SF                |
| Movement Room         1,000 SF         2,221 SF         2,221 SF           Male Restroom & Shower/Lockers         306 SF         306 SF         306 SF           Female Restroom & Shower/Lockers         317 SF         317 SF         317 SF           Arts & Crafts Room         1,400 SF         1,400 SF         1,400 SF           Multi-Purpose Room         1,700 SF         1,400 SF         1,400 SF           Multi-Purpose Room         1,170 SF         1,490 SF         1,480 SF           Open Office Area         180 SF         1,80 SF         1,80 SF           Break Room         132 SF         1,80 SF         1,80 SF           Office         132 SF         1,80 SF         1,80 SF           Outdoor Restrooms         560 SF         560 SF         560 SF           Additional Multi-Purpose Room         1,260 SF         1,260 SF           Indoor Sports Gymnasium         0 SF         1,200 SF           Indoor Sports Gymnasium         0 SF         1,260 SF           Indoor Playground / Toddler Room         536 SF         536 SF           Additional Storage         1,137 SF         1,137 SF           Circulation and BOH         4,512 SF         1,137 SF           TOTAL Billi DinG AREA         1,431 SF   |       | Spinning Studio   | 536 SF               | 670 SF                  | 670 SF                  | 670 SF                  |
| Male Restroom & Shower/Lockers   306 SF   306 SF   317 SF   310    | ;     | Movement Room   | 1,000 SF             | 2,221 SF                | 2,221 SF                | 2,211 SF                |
| Arts & Crafts Room   | swr   | Male Restroom & Shower/Lockers                            | 306 SF               | 306 SF                  | 306 SF                  | 306 SF                  |
| Arts & Crafts Room   | odko  | Female Restroom & Shower/Lockers                          | 317 SF               | 317 SF                  | 317 SF                  | 317 SF                  |
| Multi-Purpose Room (Classroom)   1,300 SF   1,300 SF   1,300 SF  | Pro   | Arts & Crafts Room  | 1,400 SF             | 1,400 SF                | 1,400 SF                | 1,400 SF                |
| Multi-Purpose (Music) Room   | 6uit  | Multi-Purpose Room (Classroom)                            | 1,300 SF             | 1,300 SF                | 1,300 SF                | 1,300 SF                |
| Open Office Area   468 SF   468 SF   468 SF   80 SF   180 SF       | .six∃ | Multi-Purpose (Music) Room                                | 1,170 SF             | 1,490 SF                | 1,490 SF                | 1,490 SF                |
| Break Room   | l     | Open Office Area  | 468 SF               | 468 SF                  | 468 SF                  | 468 SF                  |
| Office   |       | Break Room  | 180 SF               | 180 SF                  | 180 SF                  | 180 SF                  |
| Additional Multi-Purpose Room  1,237 SF 1,237 SF 1,260 SF 1,260 SF 0 SF 0 SF 0 SF Additional Male & Female Restrooms  Additional Storage  Additional Storage  Additional Storage  Additional Storage  Circulation and BOH  A,512 SF 2,6047 SF 1,137 SF 1, |       | Office  | 132 SF               | 132 SF                  | 132 SF                  | 132 SF                  |
| Additional Multi-Purpose Room  Additional Multi-Purpose Room  Plus (Senior) Center  1,237 SF 1,237 SF 1,260 SF 1,137 SF 2,60 SF 1,137 SF 1 |       | Outdoor Restrooms   | 560 SF               | 560 SF                  | 560 SF                  | 560 SF                  |
| Additional Multi-Purpose Room  Additional Multi-Purpose Room  Plus (Senior) Center  1,237 SF 1,237 SF 1,260 SF 1,137 SF Additional Male & Female Restrooms  Additional Storage  Circulation and BOH  Additional Storage  Circulation and BOH  Additional Storage  Circulation and BOH  Additional Storage  Additional Storage  Circulation and BOH  Additional Storage  Additional Storage  Circulation and BOH  Additional Storage  Circulation and BOH  Additional Storage  Circulation and BOH  Additional Storage  Additional Storage  Circulation and BOH  Additional Storage  Circulation and BOH  Additional Storage  Additional Storage  Circulation and BOH  Additional Storage  Additional Storage  Circulation and BOH  Additional Storage  Circulation and BOH  Additional Storage  Additional Storage  Circulation and BOH  Additional Storage  Circulation and  |       |   |                      |                         |                         |                         |
| Plus (Senior) Center    1,237 SF   |       | Additional Multi-Purpose Room                             |                      | 0 SF                    | 4,030 SF                | 0 SF                    |
| Indoor Concessions Vending    1,260 SF   | ре    | Plus (Senior) Center                                      |                      | 1,237 SF                | 1,237 SF                | 1,237 SF                |
| Indoor Sports Gymnasium Indoor Playground / Toddler Room Additional Male & Female Restrooms Additional Storage Circulation and BOH A,512 SF A,520 SF A,127 SF CIRCULATE BUILDING AREA 14,631 SF 21,478 SF 26,647 SF  | pp    | Indoor Concessions Vending                                |                      | 1,260 SF                | 1,260 SF                | 1,260 SF                |
| Toddler Room         536 SF         536 SF           male Restrooms         828 SF         828 SF           185 SF         1,137 SF           4,512 SF         4,520 SF         4,127 SF           4,512 SF         21 478 SF         26 067 SF  | Α_    | Indoor Sports Gymnasium                                   |                      | 0 SF                    | 0 SF                    | 9,132 SF                |
| male Restrooms         828 SF         828 SF           185 SF         1,137 SF           4,512 SF         4,520 SF         4,127 SF           4,512 SF         21,478 SF         26,047 SF   |       | Indoor Playground / Toddler Room                          |                      | 536 SF                  | 536 SF                  | 536 SF                  |
| 185 SF 1,137 SF<br>4,512 SF 4,520 SF 4,127 SF<br>14 631 SF 21 478 SF 26 067 SF   |       | Additional Male & Female Restrooms                        |                      | 828 SF                  | 828 SF                  | 634 SF                  |
| 4,512 SF 4,520 SF 4,127 SF 14,127 SF 2,1478 SF 2,047 SF  |       | Additional Storage  |                      | 185 SF                  | 1,137 SF                | 286 SF                  |
| AREA 14 631 SF 21 478 SF 26 067 SF   |       | Circulation and BOH                                       | 4,512 SF             | 4,520 SF                | 4,127 SF                | 5,473 SF                |
|  |       | TOTAL BUIILDING AREA                                      | 14,631 SF            | 21,478 SF               | 26,067 SF               | 31,470 SF               |

# Shading Structures



VILLAGE OF PINECREST • COMMUNITY CENTER MASTER PLAN • OCTOBER 2013 COMMUNITY MEETINGS

### VILLAGE OF PINECREST • COMMUNITY CENTER MASTER PLAN • OCTOBER 2013 COMMUNITY MEETINGS

### Shading Structures





### **B&A Survey**

it by Please provide your input for the needs potential expansion to the Community survey assessment and evaluation of a questionnaire and submitting Center by completing a November 15, 2013. Surveys may be completed online at or printed copies can be obtained at the sign-in table and at the Community www.pinecrest-fl.gov/PCCMasterPlan Center's Reception Desk.



### COMMUNITY CENTER MASTER PLAN PUBLIC INPUT MEETINGS/SURVEY

Monday, October 28, 2013

Saturday, November 2, 2013 2:00 p.m. to 4:00 p.m.



Questions/Comments?

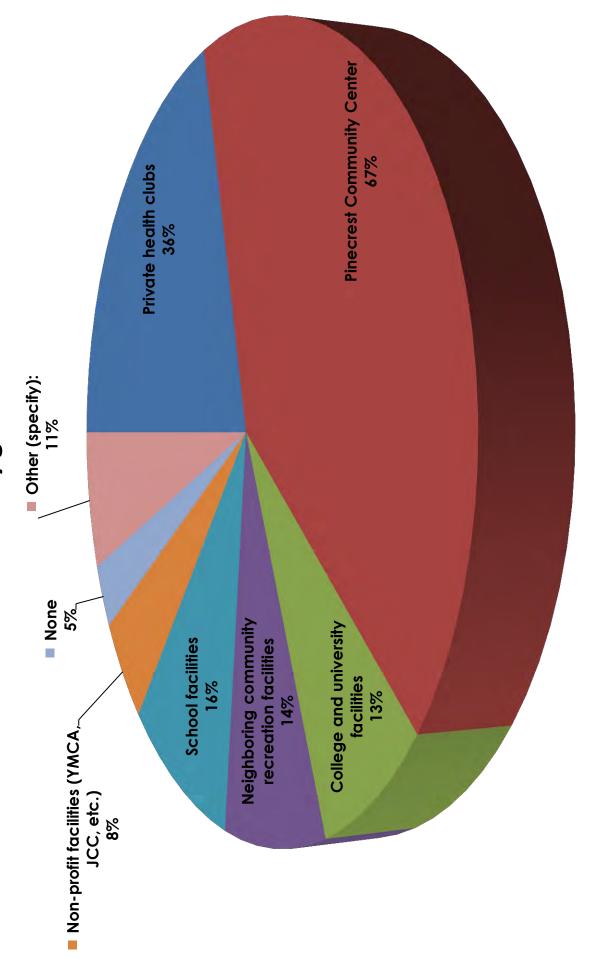
VILLAGE OF PINECREST • COMMUNITY CENTER MASTER PLAN • OCTOBER 2013 COMMUNITY MEETINGS

GRAPHICAL SUMMARY OF COMMUNITY OUTREACH SURVEY FINDINGS





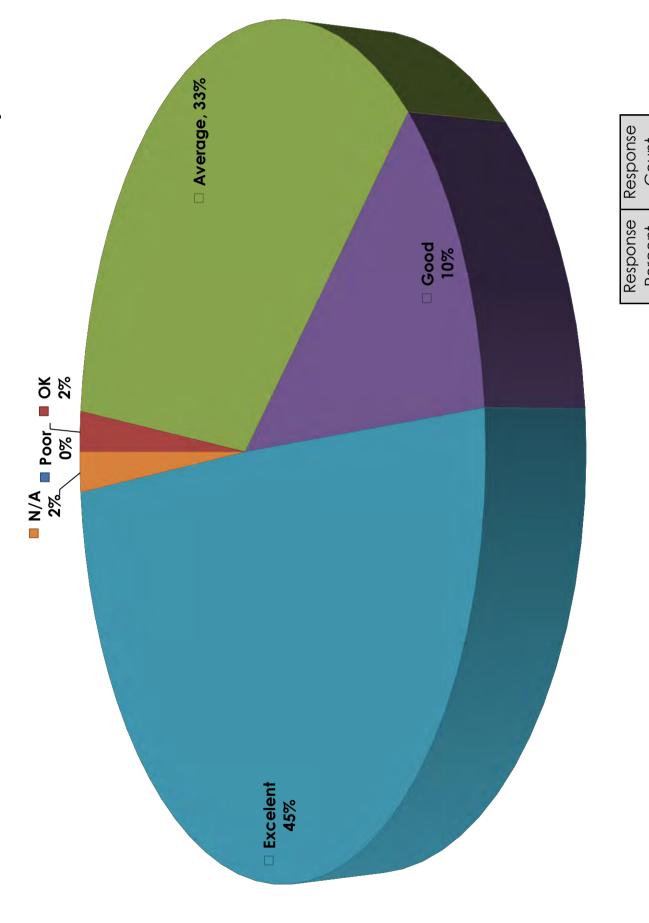
### 1. Places residents currently go for indoor recreational needs



|   | Response | 2     |
|---|----------|-------|
|   | Percent  | Count |
| Private health clubs                        | 36%      | 44    |
| Pinecrest Community Center                  | %19      | 82    |
| College and university facilities           | 13%      | 91    |
| Neighboring community recreation facilities | 14%      | 17    |
| School facilities                           | 16%      | 61    |
| Non-profit facilities (YMCA, JCC, etc.)     | 8%       | 10    |
| None  | 2%       | 9     |
| Other (specify):                            | 11%      | 13    |

| answered question | 98% | 119 |
|-------------------|-----|-----|
| skipped question  | 2%  | 8   |

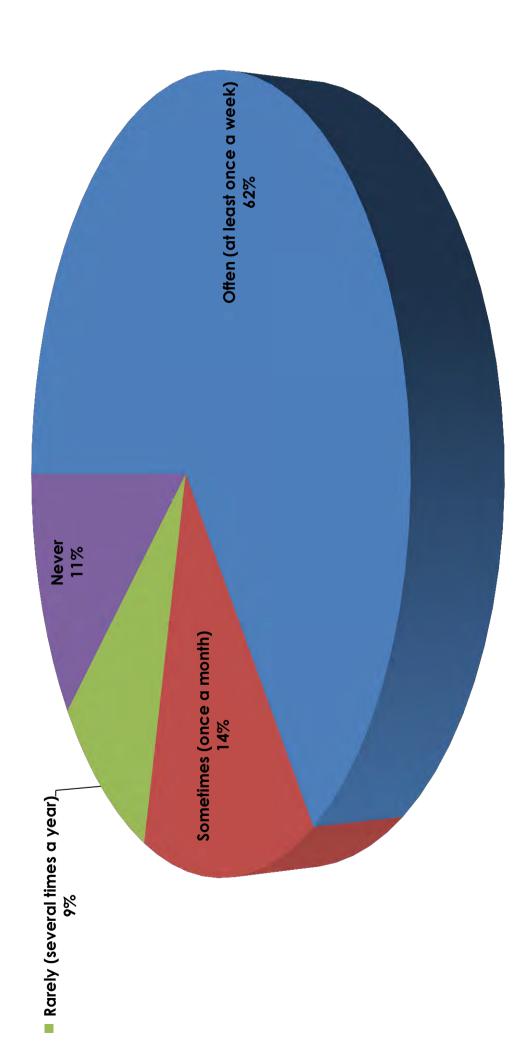
## 2. Level of Satisfaction with Indoor Recreation Facilities Currently Used



|                 | Percent | Count |
|-----------------|---------|-------|
| Poor            | %0      | 0     |
| OK              | 2%      | 2     |
| Average         | 33%     | 40    |
| Good            | 10%     | 12    |
| <b>Excelent</b> | 45%     | 22    |
| N/A             | 2%      | 2     |
|                 |         |       |

| answered question | 81% | 111 |
|-------------------|-----|-----|
| skipped question  | %6  | 11  |

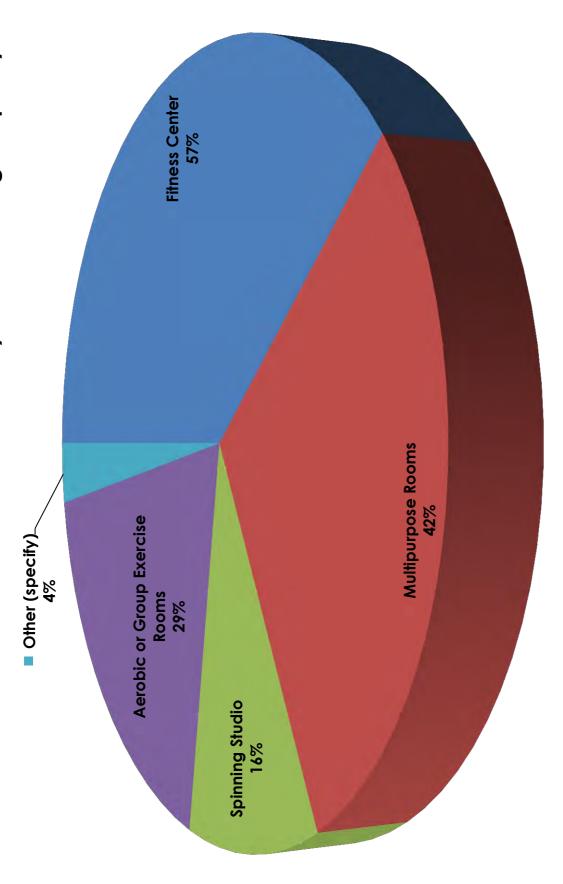
## 3. How often residents used the Community Center within the last year



|                               | Response    | Response Response |
|-------------------------------|-------------|-------------------|
|                               | Percent     | Count             |
| Often (at least once a week)  | <b>62</b> % | 9/                |
| Sometimes (once a month)      | 14%         | 11                |
| Rarely (several times a year) | %6          | 11                |
| Never                         | %11         | 14                |
|                               |             |                   |

| answered question | %16 | 118 |
|-------------------|-----|-----|
| skipped question  | 3%  | 4   |

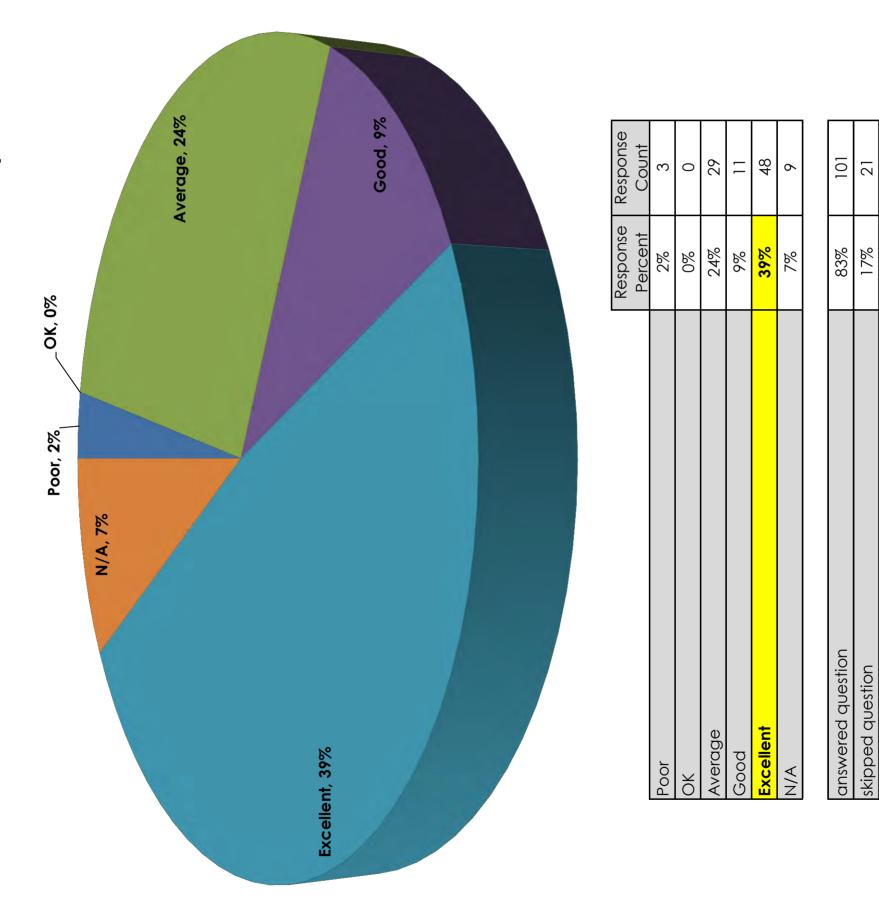
# 4. Areas residents have used at the Community Center during the past year



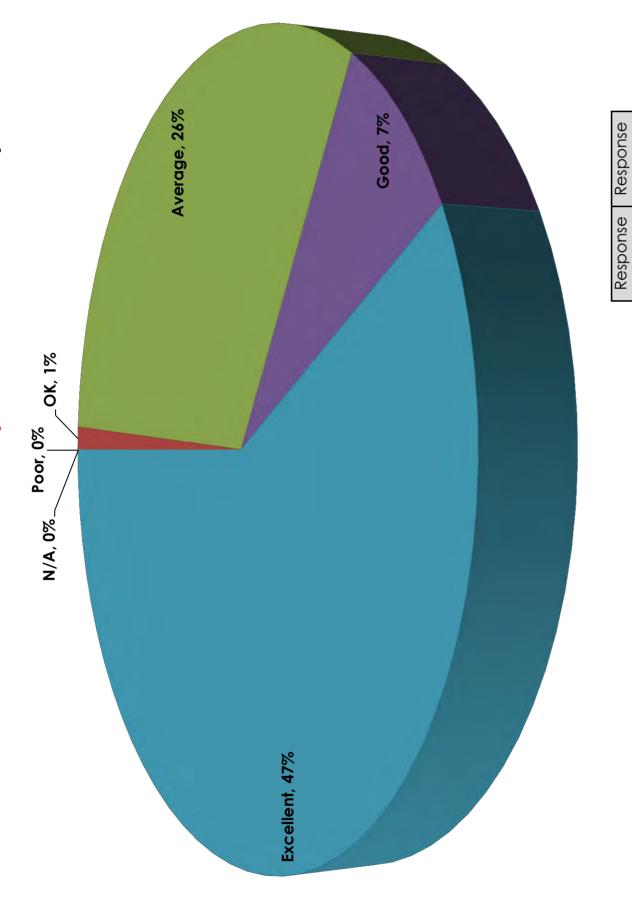
|                                 | Kesponse | Kesponse |
|---------------------------------|----------|----------|
|                                 | Percent  | Count    |
| Fitness Center                  | 21%      | 69       |
| Multipurpose Rooms              | 42%      | 51       |
| Group Cycling (Spinning) Studio | 16%      | 19       |
| Aerobic or Group Exercise Rooms | 29%      | 35       |
| Other (specify)                 | 4%       | 5        |
|                                 |          |          |

| answered question | 80% | 86 |
|-------------------|-----|----|
| skipped question  | 20% | 24 |
|                   |     |    |

### 5. Level of satisfaction with the Restrooms in the Community Center



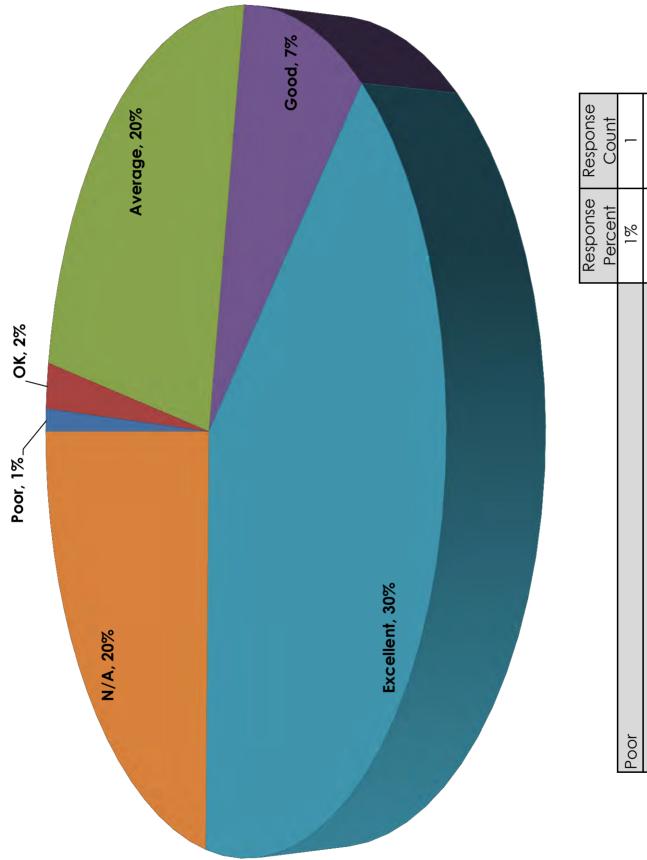
### 5. Level of satisfaction with the Entry Area of the Community Center



|                  | Percent | Count |
|------------------|---------|-------|
| Poor             | %0      | 0     |
| OK               | %l      | 1     |
| Average          | 26%     | 32    |
| Good             | %/      | 8     |
| <b>Excellent</b> | %14     | 27    |
| N/A              | %0      | 0     |
|                  |         |       |

| answered question | 81% | 66 |
|-------------------|-----|----|
| skipped question  | 19% | 23 |

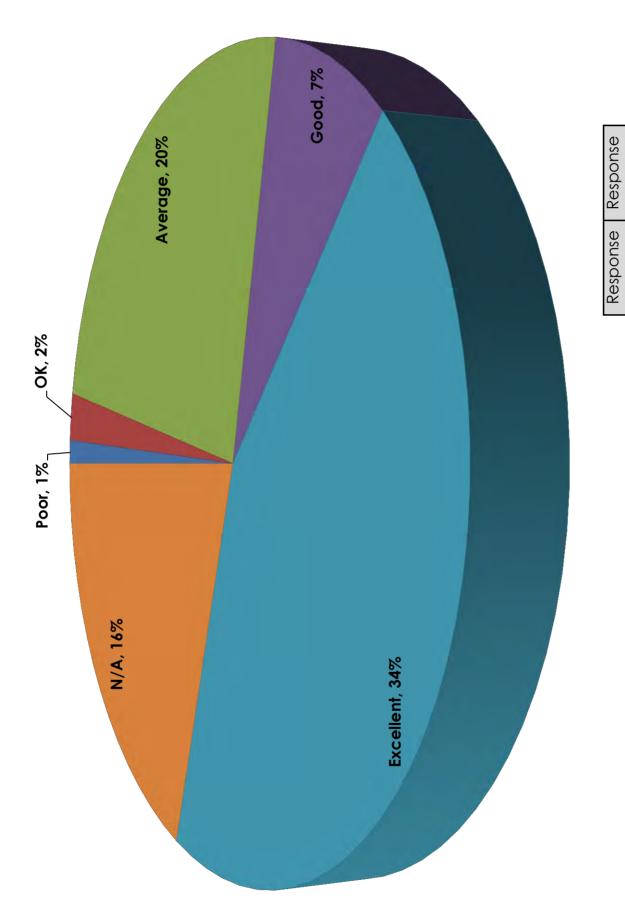
5. Level of satisfaction with the Multipurpose Rooms of the Community Center



|           | Percent | Count |
|-----------|---------|-------|
| Poor      | 1%      | 1     |
| OK        | 2%      | 2     |
| Average   | 20%     | 24    |
| Good      | 2%      | 6     |
| Excellent | 30%     | 37    |
| N/A       | 20%     | 24    |

| answered question | 81% | 66 |
|-------------------|-----|----|
| skipped question  | 16% | 23 |

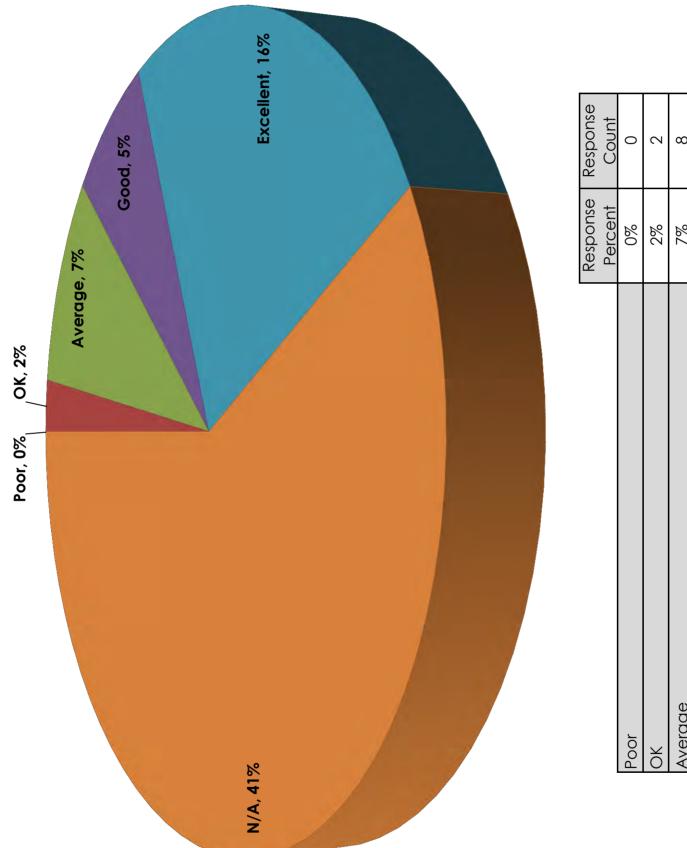
5. Level of satisfaction with the Fitness Center of the Community Center



|           | Percent | Count |
|-----------|---------|-------|
| Poor      | %1      | 1     |
| ОК        | %7      | 2     |
| Average   | %07     | 24    |
| Good      | %/      | 8     |
| Excellent | 34%     | 41    |
| N/A       | %91     | 19    |
|           |         |       |

| answered question | 26% | 96 |
|-------------------|-----|----|
| skipped question  | 21% | 26 |

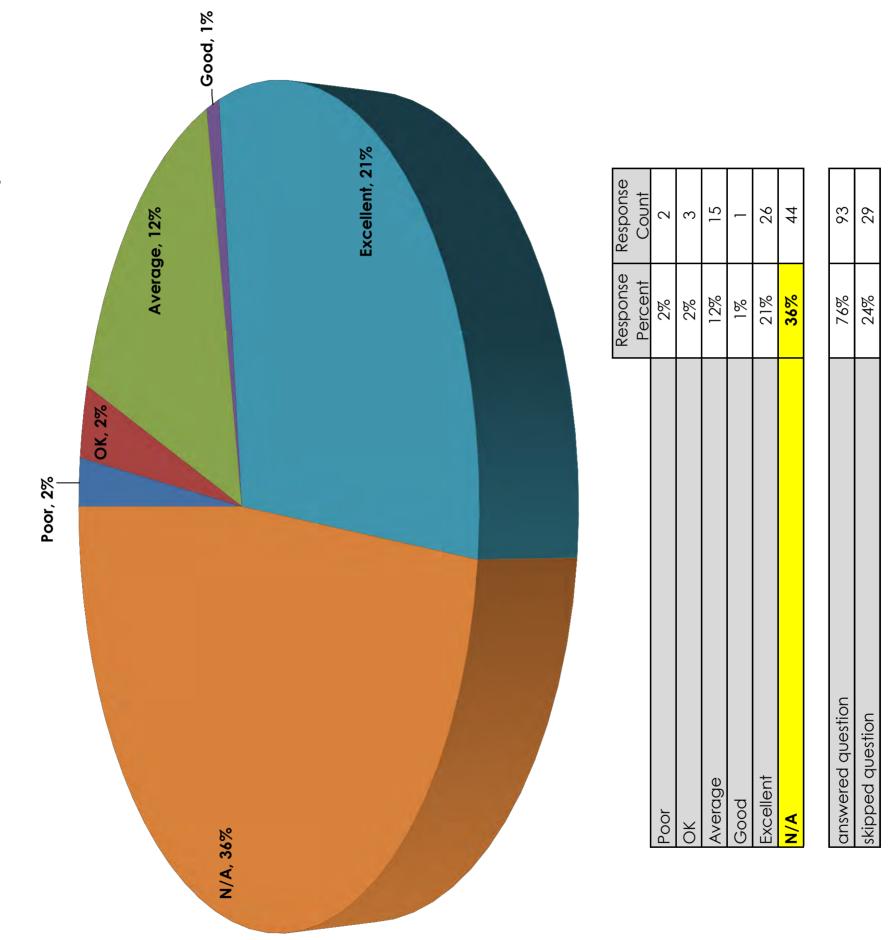
5. Level of satisfaction with Group Cycling (Spinning) Studio in the Community Center



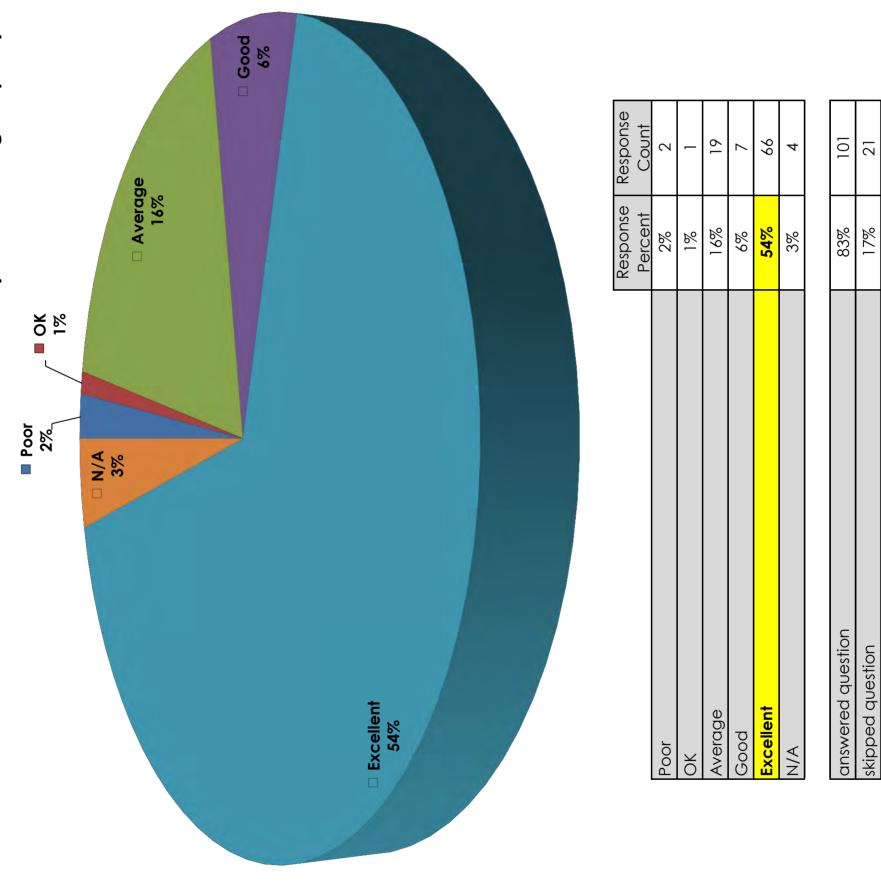
|           | )       |       |
|-----------|---------|-------|
|           | Percent | Count |
| Poor      | %0      | 0     |
| OK        | 2%      | 2     |
| Average   | 2%      | 8     |
| Good      | 2%      | 9     |
| Excellent | 16%     | 20    |
| N/A       | 41%     | 20    |
|           |         |       |

| answered question | 74% | 06 |
|-------------------|-----|----|
| skipped question  | 26% | 32 |

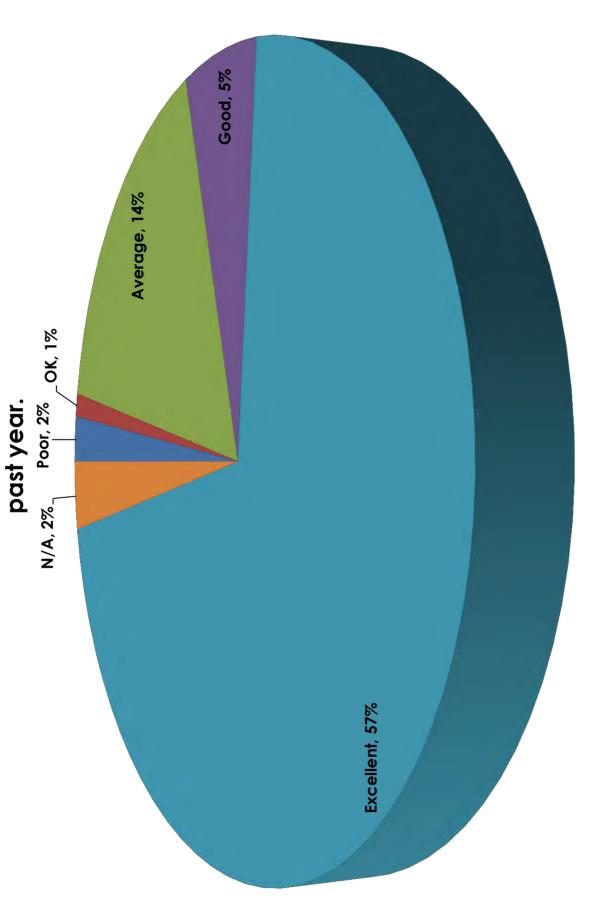
### 5. Level of satisfaction with the Aerobics/Dance Room in the Community Center



6. Level of satisfaction with Maintenance of the Community Center during the past year



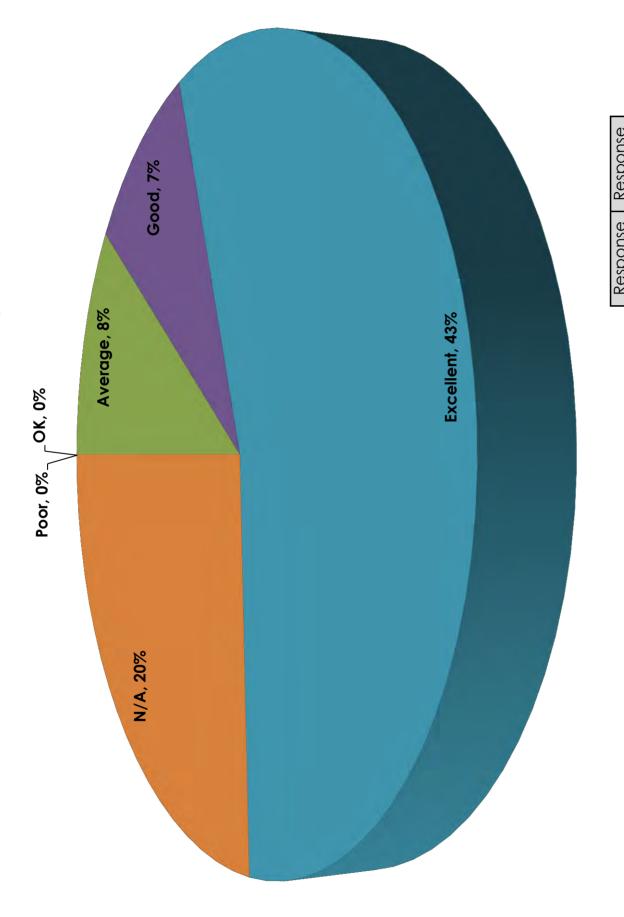
# 6. Level of satisfaction with Customer Service at the Community Center during the



|                  | Response | Response   |
|------------------|----------|------------|
|                  | Percent  | Count      |
| Poor             | 2%       | 2          |
| OK               | 1%       | l          |
| Average          | 14%      | <b>/</b> l |
| Good             | 2%       | 9          |
| <b>Excellent</b> | 21%      | 69         |
| N/A              | 2%       | 3          |

| answered question | 83% | 101 |
|-------------------|-----|-----|
| skipped question  | 17% | 17  |

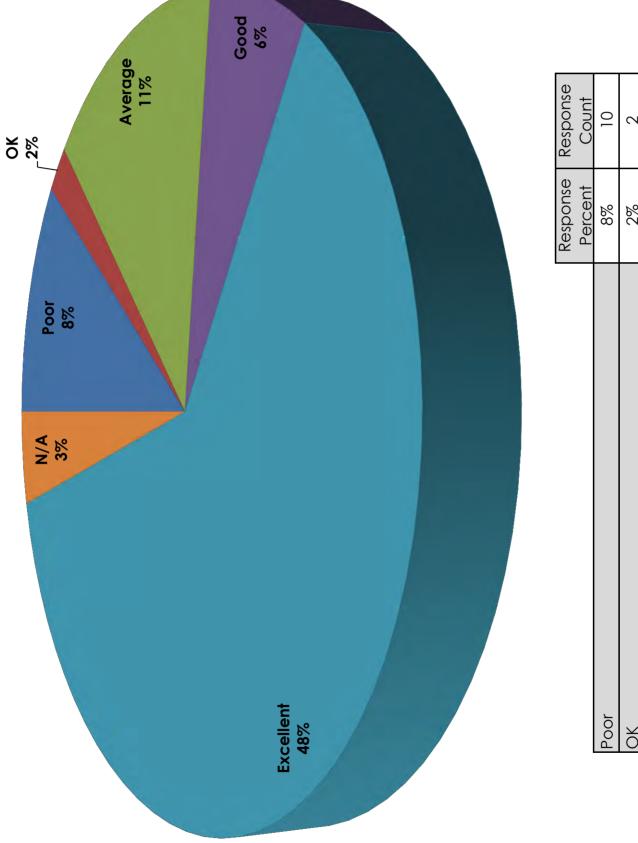
### 6. Level of satisfaction with Instructors during the past year



|           | DSI IODSON | DSI IODSDN |
|-----------|------------|------------|
|           | Percent    | Count      |
| Poor      | %0         | 0          |
| OK        | %0         | 0          |
| Average   | %8         | 01         |
| Good      | %/         | 6          |
| Excellent | 43%        | 23         |
| N/A       | 20%        | 25         |
|           |            |            |

| answered question | 82% | 100 |
|-------------------|-----|-----|
| skipped question  | 18% | 22  |

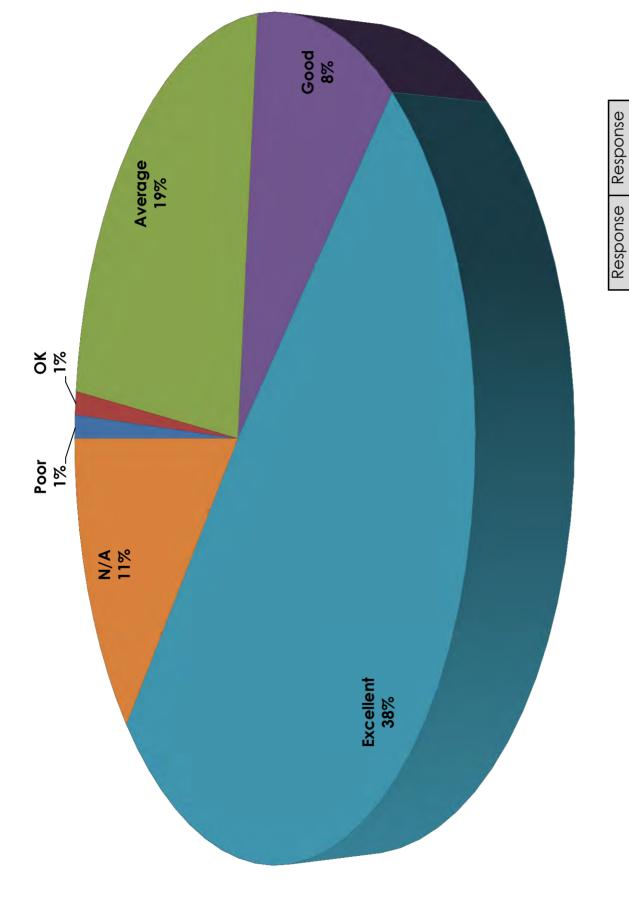
### 6. Level of satisfaction with Hours of Operation during the past year



|                  | )       | )     |
|------------------|---------|-------|
|                  | Percent | Count |
| Poor             | 8%      | 01    |
| OK               | 2%      | 2     |
| Average          | 11%     | 14    |
| Good             | %9      | 7     |
| <b>Excellent</b> | 48%     | 69    |
| N/A              | 3%      | 4     |
|                  |         |       |

| answered question | 82% | 100 |
|-------------------|-----|-----|
| skipped question  | 18% | 22  |

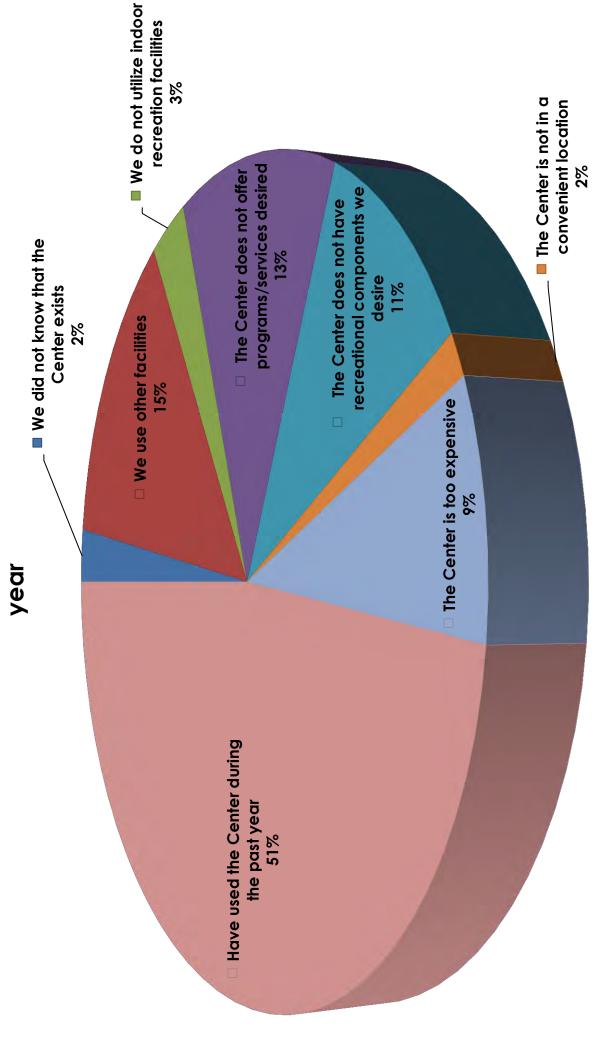
### 6. Level of satisfaction with Programs during the past year



|           | Percent | Count |
|-----------|---------|-------|
| Poor      | %l      | l     |
| ХО        | %l      | l     |
| Average   | %61     | 23    |
| poog      | %8      | 01    |
| Excellent | %88     | 94    |
| Y/N       | %11     | 13    |
|           |         |       |

| answered question | 80% | 86 |
|-------------------|-----|----|
| skipped question  | 20% | 24 |
|                   |     |    |

# 7. Primary reason residents have not used the Community Center during the past

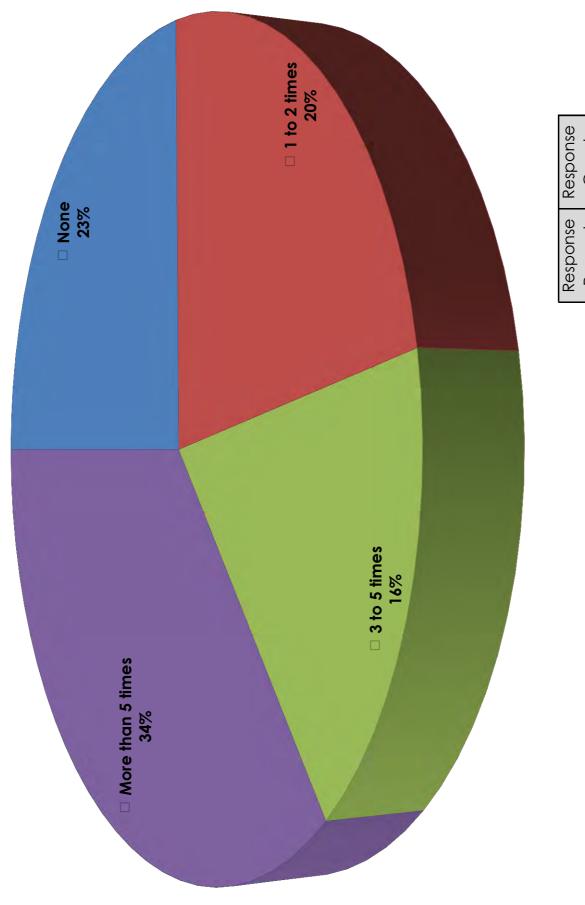


|  | Percent | Count |
|--|---------|-------|
| We did not know that the Center exists                     | 2%      | 8     |
| We use other facilities                                    | 15%     | 81    |
| We do not utilize indoor recreation facilities             | 3%      | 7     |
| The Center does not offer programs/services desired        | 13%     | 91    |
| The Center does not have recreational components we desire | 11%     | 81    |
| The Center is not in a convenient location                 | 2%      | 7     |
| The Center is too expensive                                | %6      | 11    |
| Have used the Center during the past year                  | 21%     | 62    |
|  |         |       |

Response Response

| answered question | 79% | 96 |
|-------------------|-----|----|
| skipped question  | 21% | 26 |

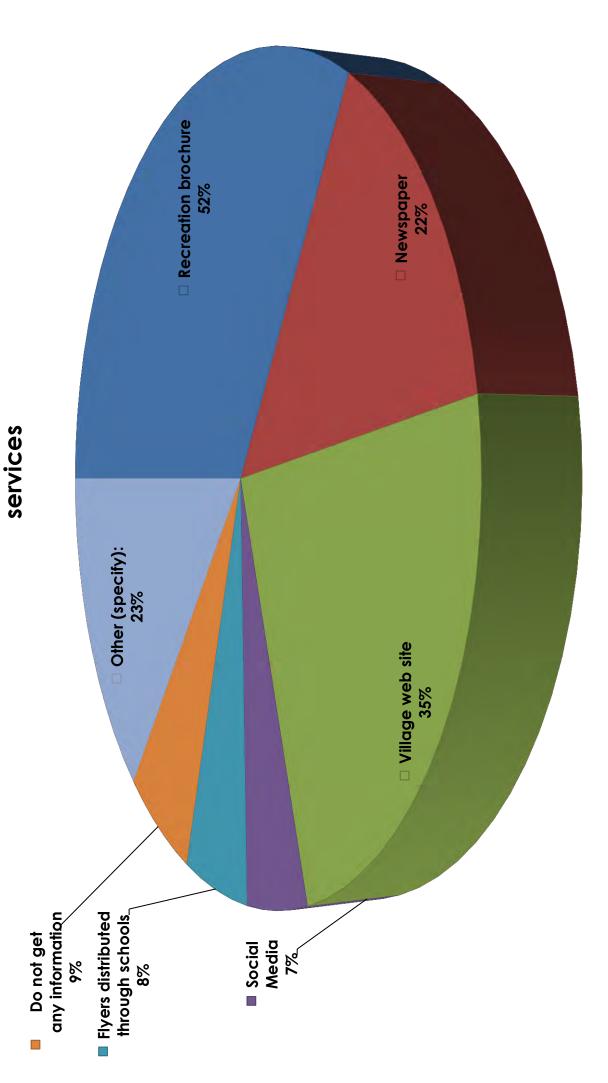
How often residents participated in Community Center programs or events in the past year  $\infty$ 



| Percent   23%   23%   20% |                   | מכוסלטע | מכו המלטע |
|---|-------------------|---------|-----------|
| 23% 23% 20% 10% 10% 10% 10% 10% 10% 10% 10% 10% 1   |                   | Percent | Count     |
| 16% 16% 16% 16% 16% 16% 16% 16% 16% 16%   | None              | 23%     | 28        |
| 16% 16% 34%   | 1 to 2 times      | 20%     | 25        |
| 15 times 34%  | 3 to 5 times      | 16%     | 19        |
|   | More than 5 times | 34%     | 41        |

| answered question 9 | 93% 113 |  |
|---------------------|---------|--|
| skipped question 7% | 6       |  |

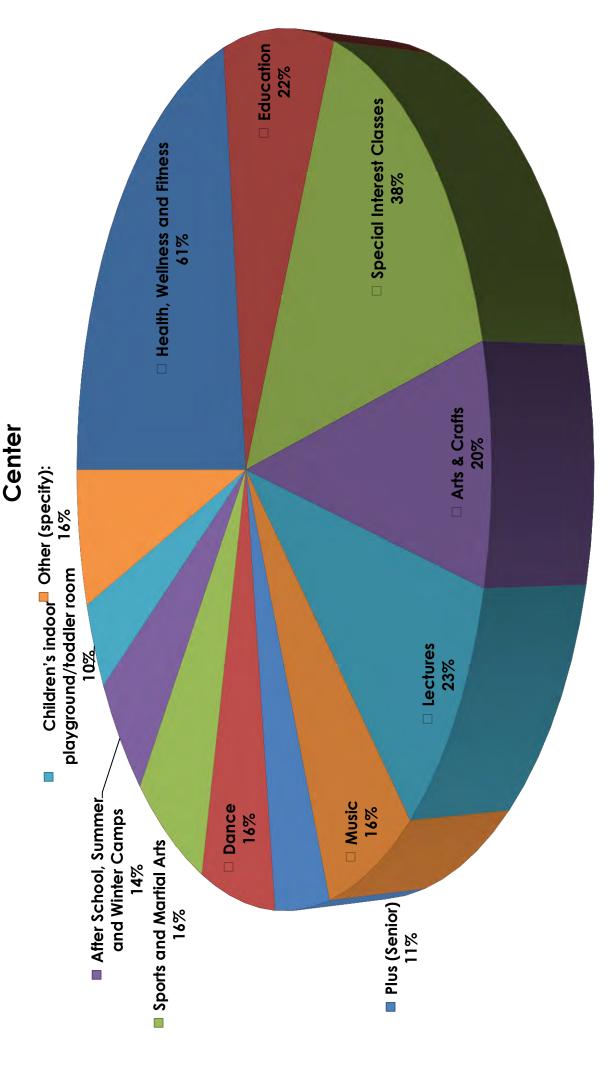
## 9. Ways residents receive information of Community Center programs and



|  | Response<br>Percent | Response |
|--|---------------------|----------|
| Recreation brochure                    | 52%                 | 64       |
| Newspaper                              | 22%                 | 27       |
| Village web site                       | 35%                 | 43       |
| Social Media (Twitter, Facebook, etc.) | %/                  | 6        |
| Flyers distributed through schools     | 8%                  | 10       |
| Do not get any information             | %6                  | 11       |
| Other (specify):                       | 23%                 | 28       |

| answered question | 84% | 102 |
|-------------------|-----|-----|
| skipped question  | 16% | 20  |

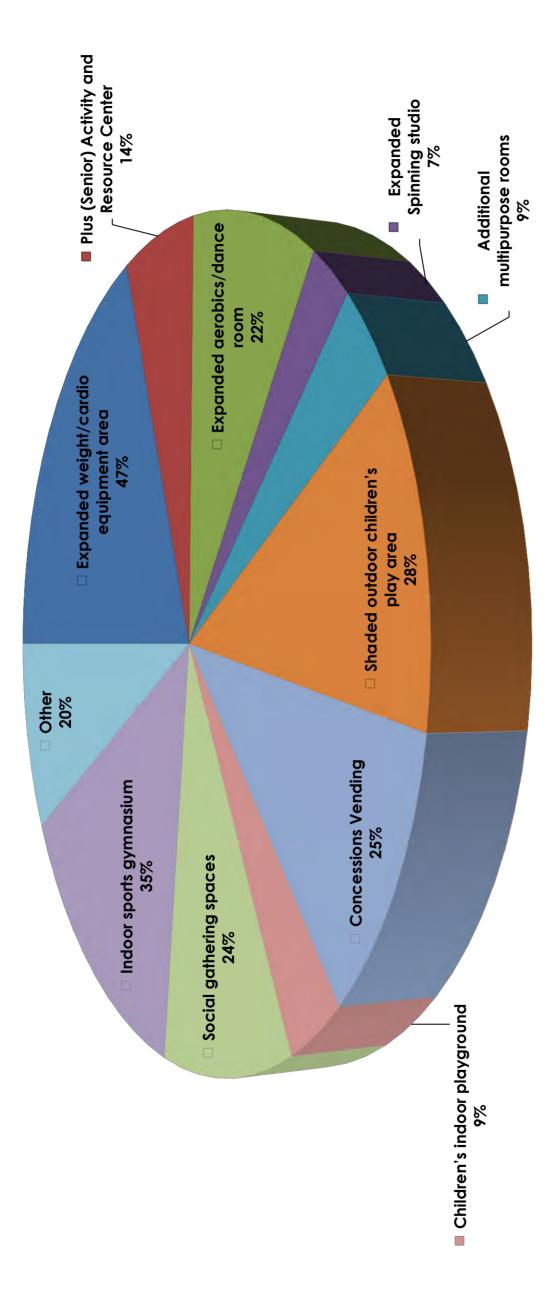
### residents feel could have increased emphasis in the Community 10. Three areas



|   | Response | Response |
|---|----------|----------|
|   | Percent  | Count    |
| Health, Wellness and Fitness              | %19      | 74       |
| Education                                 | 22%      | 27       |
| Special Interest Classes                  | 38%      | 46       |
| Arts & Crafts                             | 20%      | 24       |
| Lectures                                  | 23%      | 28       |
| Music                                     | %91      | 20       |
| Plus (Senior)                             | %11      | 13       |
| Dance                                     | %91      | 61       |
| Sports and Martial Arts                   | %91      | 20       |
| After School, Summer and Winter Camps     | 14%      | 17       |
| Children's indoor playground/toddler room | %01      | 12       |
| Other (specify):                          | %91      | 61       |
|   |          |          |

| answered question | 87% | 106 |
|-------------------|-----|-----|
| skipped question  | 13% | 16  |
|                   |     |     |

# 11. Three features residents feel are most needed at the Community Center



|  | Kesponse | Kesponse   |
|--|----------|------------|
|  | Percent  | Count      |
| Expanded weight/cardio equipment area                      | 47%      | 25         |
| Plus (Senior) Activity and Resource Center                 | 14%      | <b>/</b> l |
| Expanded aerobics/dance room                               | 22%      | 27         |
| Expanded group cycling (Spinning) studio                   | %/       | 8          |
| Additional multipurpose rooms                              | %6       | 11         |
| Shaded outdoor children's play area                        | 28%      | 34         |
| Concessions Vending  | 25%      | 18         |
| Children's indoor playground/toddler room                  | %6       | 11         |
| Social gathering spaces                                    | 24%      | 58         |
| Indoor sports gymnasium (for basketball, volleyball, etc.) | 35%      | 43         |
| Other (specify):   | 20%      | 74         |
|  |          |            |

| answered question | 37% | 45 |
|-------------------|-----|----|
| skipped question  | 16% | 61 |

**COMMUNITY OUTREACH ON-LINE SURVEY SUMMARY** 





### **Community Center Master Paln**



### 1. Indicate all the places members of your household currently go for indoor recreation needs.

|   | Response<br>Percent    | Response<br>Count |
|---|------------------------|-------------------|
| Private health clubs                        | 46.7%                  | 21                |
| Pinecrest Community Center                  | 48.9%                  | 22                |
| College and university facilities           | 20.0%                  | 9                 |
| Neighboring community recreation facilities | 17.8%                  | 8                 |
| School facilities                           | 13.3%                  | 6                 |
| Non-profit facilities (YMCA, JCC, etc.)     | 8.9%                   | 4                 |
| None  | 11.1%                  | 5                 |
|   | Other (please specify) | 3                 |
|   |                        | 45                |

answered question 45
skipped question 2

### 2. Rate your level of satisfaction with the indoor recreation facilities you are currently using...

| Poor     |          | Average       |               | Excellent     | Rating<br>Average | Rating<br>Count |
|----------|----------|---------------|---------------|---------------|-------------------|-----------------|
| 0.0% (0) | 5.1% (2) | 41.0%<br>(16) | 28.2%<br>(11) | 25.6%<br>(10) | 3.74              | 39              |
|          |          |               |               | answered      | question          | 39              |
|          |          |               |               | skipped       | question          | 8               |

### 3. How often have members of your household used the Pinecrest Community Center within the last year?

|                               | Response<br>Percent | Response<br>Count |
|-------------------------------|---------------------|-------------------|
| Often (at least once a week)  | 43.2%               | 19                |
| Sometimes (once a month)      | 13.6%               | 6                 |
| Rarely (several times a year) | 18.2%               | 8                 |
| Never                         | 25.0%               | 11                |
|                               | answered question   | 44                |
|                               | skipped question    | 3                 |

### 4. Indicate the areas members of your household have used at the Pinecrest Community Center during the past year.

|                                 | Response<br>Percent    | Response<br>Count |
|---------------------------------|------------------------|-------------------|
| Fitness Center                  | 65.5%                  | 19                |
| Multipurpose Rooms              | 51.7%                  | 15                |
| Group Cycling (Spinning) Studio | 24.1%                  | 7                 |
| Aerobic or Group Exercise Rooms | 41.4%                  | 12                |
|                                 | Other (please specify) | 3                 |
|                                 |                        | 20                |

| answered question | 29 |
|-------------------|----|
| skipped question  | 18 |

### 5. Rate your level of satisfaction with various components of the Pinecrest Community Center

|                                 | Poor        |             | Average      |               | Excellent     | N/A           | Rating<br>Average | Rating<br>Count |
|---------------------------------|-------------|-------------|--------------|---------------|---------------|---------------|-------------------|-----------------|
| Restrooms                       | 0.0%        | 0.0%        | 13.3%<br>(4) | 33.3%<br>(10) | 33.3%<br>(10) | 20.0%         | 4.25              | 30              |
| Entry Area                      | 0.0%        | 0.0%        | 30.0%<br>(9) | 26.7%<br>(8)  | 43.3%<br>(13) | 0.0%          | 4.13              | 30              |
| Multipurpose Rooms              | 0.0%        | 3.4%<br>(1) | 20.7%<br>(6) | 31.0%<br>(9)  | 20.7% (6)     | 24.1%<br>(7)  | 3.91              | 29              |
| Fitness Center                  | 0.0%        | 6.7%<br>(2) | 23.3%<br>(7) | 23.3% (7)     | 26.7% (8)     | 20.0%         | 3.88              | 30              |
| Group Cycling (Spinning) Studio | 0.0%        | 3.7%<br>(1) | 7.4% (2)     | 22.2%         | 22.2% (6)     | 44.4%<br>(12) | 4.13              | 27              |
| Aerobics/Dance Room             | 3.4%<br>(1) | 6.9%<br>(2) | 13.8%<br>(4) | 3.4%<br>(1)   | 24.1% (7)     | 48.3%<br>(14) | 3.73              | 29              |
|                                 |             |             |              |               | а             | nswered       | question          | 31              |
|                                 |             |             |              |               |               | skipped       | question          | 16              |

### 6. Rate your level of satisfaction with various operational aspects of the Pinecrest Community Center during the past year.

|                   | Poor        |             | Average      |               | Excellent     | N/A          | Rating<br>Average | Rating<br>Count |
|-------------------|-------------|-------------|--------------|---------------|---------------|--------------|-------------------|-----------------|
| Maintenance       | 0.0%        | 0.0%        | 20.7% (6)    | 24.1%<br>(7)  | 48.3%<br>(14) | 6.9%<br>(2)  | 4.30              | 29              |
| Customer Service  | 3.6%<br>(1) | 3.6%<br>(1) | 14.3%<br>(4) | 21.4% (6)     | 53.6%<br>(15) | 3.6%<br>(1)  | 4.22              | 28              |
| Instructors       | 0.0%        | 0.0%        | 10.7%<br>(3) | 32.1%<br>(9)  | 25.0% (7)     | 32.1%<br>(9) | 4.21              | 28              |
| Hours             | 7.4%<br>(2) | 3.7%<br>(1) | 14.8%<br>(4) | 25.9%<br>(7)  | 37.0%<br>(10) | 11.1%<br>(3) | 3.92              | 27              |
| Programs          | 3.7%<br>(1) | 3.7%<br>(1) | 18.5%<br>(5) | 37.0%<br>(10) | 29.6% (8)     | 7.4%<br>(2)  | 3.92              | 27              |
| answered question |             |             |              |               |               | 30           |                   |                 |
|                   |             |             |              |               |               | skipped      | question          | 17              |

### 7. What is the primary reason members of your household have not used the Pinecrest Community Center during the past year? (Multiple choices can be made)

|  | Response<br>Percent | Response<br>Count |
|--|---------------------|-------------------|
| We did not know that the Center exists                     | 5.4%                | 2                 |
| We use other facilities                                    | 27.0%               | 10                |
| We do not utilize indoor recreation facilities             | 10.8%               | 4                 |
| The Center does not offer programs/services desired        | 27.0%               | 10                |
| The Center does not have recreational components we desire | 24.3%               | 9                 |
| The Center is not in a convenient location                 | 0.0%                | 0                 |
| The Center is too expensive                                | 18.9%               | 7                 |
| Have used the Center during the past year                  | 40.5%               | 15                |
|  | answered question   | 37                |
|  | skipped question    | 10                |

### 8. Indicate how often your household has participated in Pinecrest Community Center programs or events in the past year?

|                   | Respor<br>Perce |        |
|-------------------|-----------------|--------|
| None              | 36.             | 6% 15  |
| 1 to 2 times      | 19.             | 5% 8   |
| 3 to 5 times      | 7.              | 3% 3   |
| More than 5 times | 36.             | 6% 15  |
|                   | answered quest  | ion 41 |
|                   | skipped quest   | ion 6  |

### 9. What are the ways members of your household receive information of Pinecrest Community Center programs and services? (Multiple choices can be made)

|  | Response<br>Percent    | Response<br>Count |
|--|------------------------|-------------------|
| Recreation brochure                    | 63.3%                  | 19                |
| Newspaper                              | 16.7%                  | 5                 |
| Village's web site                     | 43.3%                  | 13                |
| Social Media (Twitter, Facebook, etc.) | 6.7%                   | 2                 |
| Flyers distributed through schools     | 13.3%                  | 4                 |
| Do not get any information             | 20.0%                  | 6                 |
|  | Other (please specify) | 8                 |
|  | answered question      | 30                |
|  | skipped question       | 17                |

### 10. Select the three (3) areas members of your household feel could have increased emphasis in the Pinecrest Community Center...

|  | Response<br>Percent    | Response<br>Count |
|--|------------------------|-------------------|
| Health, Wellness and Fitness                 | 75.8%                  | 25                |
| Education                                    | 27.3%                  | Ş                 |
| Special Interest Classes                     | 45.5%                  | 15                |
| Arts & Crafts                                | 27.3%                  | ,                 |
| Lectures                                     | 42.4%                  | 14                |
| Music  | 15.2%                  |                   |
| Plus (Senior)                                | 3.0%                   |                   |
| Dance  | 9.1%                   | ;                 |
| Sports and Martial Arts                      | 24.2%                  |                   |
| After School, Summer Camp and<br>Winter Camp | 18.2%                  |                   |
| Children's Indoor<br>Playground/Toddler Room | 12.1%                  |                   |
|  | Other (please specify) |                   |
|  | answered question      | 3                 |
|  | skipped question       | 1                 |

### 11. Select the three (3) features members of your household feel are most needed at the Pinecrest Community Center...

|  | Response<br>Percent    | Response<br>Count |
|--|------------------------|-------------------|
| Expanded weight/cardio equipment area                      | 60.6%                  | 20                |
| Plus (Senior) Activity and Resource<br>Center              | 15.2%                  | 5                 |
| Expanded aerobics/dance room                               | 27.3%                  | 9                 |
| Expanded group cycling (Spinning) studio                   | 18.2%                  | 6                 |
| Additional multipurpose rooms                              | 12.1%                  | 4                 |
| Shaded outdoor children's play area                        | 36.4%                  | 12                |
| Concessions/Vending  | 36.4%                  | 12                |
| Children's indoor playground/toddler room                  | 6.1%                   | 2                 |
| Social gathering spaces                                    | 39.4%                  | 13                |
| Indoor sports gymnasium (for basketball, volleyball, etc.) | 48.5%                  | 16                |
|  | Other (please specify) | 10                |
|  | answered question      | 33                |
|  | skipped question       | 14                |

